



FAQ's

Q. Are Winplus Home Automation products safe?

A. Yes, Winplus Home Automation products are both safe to install and safe for continuous use. Whilst care should always be taken when dealing with electricity, nearly all Winplus Home Automation modules are installed by simply plugging them in to a standard power outlet. The In-Wall modules involving live wiring and must be installed by an electrician.

Q. What can I do with Winplus Home Automation?

A. Winplus Home Automation is all about making every day life more convenient. Using Winplus Home Automation products you can add remote, PC and scheduled control to just about any device that runs on 240 V power, including lights, lamps, kitchen appliances, pool pumps, audio visual equipment, air conditioners just to name a few. You can even control some devices that don't connect to 240 V power such as curtains and blinds. You can add remote control to a single function or room, or you can setup a completely automated house, the possibilities are endless.

Q. How does Winplus Home Automation work?

A. Winplus Home Automation uses X10 technology, an ingenious combination of infrared (IR), radio frequency (RF) and power line carrier (PLC) technology. X10 utilizes the existing power cabling running through your home to create a home automation network, so you do not have to run any additional wires. Winplus Home Automation wireless controllers send RF signals to a transceiver module which then converts the signal to PLC and sends it along the power lines to your Winplus Home Automation modules. The modules respond to the signal by turning on, off or dimming (lamp or dimmer modules only). Winplus Home Automation wired controllers communicate with the modules directly and do not require a transceiver.

Q. Do I need an electrician to hardwire Winplus Home Automation products?

A. Nearly all Winplus Home Automation products are 'do it yourself' and are very easy to install and use. Only the In-Wall modules require hard wiring by a qualified electrician.

Q. Are Winplus Home Automation compatible with my particular lighting and devices?

A. Winplus Home Automation products are designed for universal application and will work with all standard lighting and devices. However there are always exceptions, if in doubt, please refer to the packaging of individual products for specific limitations or visit www.winplus.com.au



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Q. Can I expand my Winplus Home Automation network.

A. Yes, Winplus Home Automation products interact with each other and you can add additional modules and controllers at any time. We highly recommend that you purchase a starter kit first. Kits contain everything you need to get started with Winplus Home Automation, individual modules and controllers can then be added to expand your home automation network.

Q. What is the difference between kits, modules and controllers?

A. Modules are what you connect to the devices you wish to automate, e.g. lights and appliances. Modules respond to a signal and turn the device on or off (or dim in the case of lamp and dimmer modules). Controllers send the signals to the modules i.e. On, Off or Dim. Kits are a combination of modules and controllers that create a DIY solution for a desired home automation purpose. You can distinguish between kits, modules and controllers by the colour of the packaging, kits are green, modules are blue and controllers are orange.

Q. Do I have to buy a starter kit first?

A. We highly recommend purchasing a starter kit to begin your Winplus Home Automation network. Winplus Home Automation products are interactive and some products will not function without other products. For example, there is no point purchasing an individual Lamp Module, the Lamp Module requires a controller to turn it on and off, and if that controller is wireless a transceiver is required. Kits include a combination of modules and controllers that are a complete solution "out of the box". All kits are expandable, and can interact with each other, so you can also purchase different kits according to your home automation needs.

Q. Where do I start?

A. If you do not have a specific application in mind, but would really like to begin automating your home, we recommend purchasing the Ultimate Starter Kit. This kit includes everything you need to begin controlling lights, appliances and devices in your home via remote control and computer. The Ultimate starter kit can be expanded at any time by purchasing individual modules and controllers.

Q. What are the best features of Winplus Home Automation?

A. The most outstanding features of Winplus Home Automation are:

- Activate multiple devices with one button.
- Automated control via PC.
- DIY and expandable.
- Cost effective compared to other home automation brands.